

SCOTTISH CIVIL JUSTICE COUNCIL
CANDIDATE INFORMATION FORM
CONSUMER REPRESENTATIVE MEMBER

This document provides information and guidance for individuals wishing to apply to become consumer representative members of the Scottish Civil Justice Council. It complements the Lord President's Statement of Appointment Practice for appointments to the Council.

[What Council membership will involve](#)

[Applying for Council membership](#)

[After the application process](#)

[Important Dates](#)

[Further information and contact details](#)

What Council membership will involve

Time commitment

As a Council member, you may expect a commitment of around 6 days a year for Council business.

It is important that members are available to attend Council and committee meetings. Papers will be circulated in the fortnight prior to a meeting date. Some items of the Council's work are issued as an item by correspondence where an expedited decision is required or where it is unnecessary to wait until a meeting date to consider the item for progressing.

Tenure

Members are appointed for 3 years (but can be reappointed), unless they: resign, become disqualified from membership, are removed by the Lord President, or cease to fall within the category of membership to which they were appointed.

Expenses and remuneration

Members will be able to claim for costs associated with Council or committee business, including attending meetings, training and preparation time. Members who incur financial loss or extra expenditure associated with Council or committee business, will, in exceptional circumstances, be considered for reimbursement of reasonable costs. Members will not receive remuneration.

Applying for Council membership

Who can apply

Consumer representative members must have at least one of the following:

- experience and knowledge of consumer affairs;
- knowledge of the non-commercial legal advice sector; or
- an awareness of the interests of litigants in the civil courts.

Assessment

Candidates will be assessed on their merits and with a view to achieving a suitable range of skills and expertise across the membership to enable the Council to fulfil its functions effectively.

Candidates successful at the application stage will be invited to interview by an appropriate selection panel.

Selection criteria

Consumer representative members must demonstrate **at least one** of the essential criteria, which are indicated by an asterisk (*). This means that you must meet at least one of these as a **minimum** requirement, if you are to be considered for appointment as a consumer representative member.

While it is not expected that individual applicants will be able to meet every one of the criteria listed, it is in your best interests to provide specific examples for as many of the criteria as you can.

Criteria for selection will include the following

1. Legal knowledge and skills

- Knowledge and experience of civil law and the civil justice system, including any specialist areas
- Ability to interpret and apply laws and regulations
- Knowledge and experience of sheriff court civil procedure and sheriff court rules
- Knowledge and experience of Court of Session procedure and Court of Session rules

2. Understanding of people and society

- Knowledge of issues affecting individual users of the justice system, including in relation to accessibility for equalities groups and rural or island communities
- Knowledge of issues affecting businesses and other organisations which use the civil justice system
- Awareness of the interests of litigants in the civil courts*
- Knowledge of the voluntary sector, particularly in an organisation with links to the civil justice system
- Experience and knowledge of consumer affairs*

3. Knowledge and understanding of the wider justice system and issues affecting it

- Knowledge of the non-commercial legal advice sector*
- Awareness of alternative methods of dispute resolution
- Awareness of developments in civil justice policy and policy initiatives with implications for the civil justice system
- Knowledge and understanding of the effects of the criminal justice system on the civil justice system

4. Personal qualities

- Integrity and objectivity
- Commitment to developing the Scottish civil justice system and the law of Scotland
- Ability to work as part of a team
- Commitment to public office

Completing the application form

The application form asks you to give examples of where you have demonstrated the skills and knowledge and criteria required for this appointment. The examples you choose need not only come from your working life but may also include home life, voluntary activities and the like. Please note that job titles etc. on their own will not be taken as evidence of meeting the criteria and the selection panel will not make assumptions based on titles alone.

For each example you should state:

- In what capacity you acquired the skills and knowledge i.e. what did you do, how did you do it, why did you do it and what was the result;
- How recently you acquired them; and
- How frequently you applied the skills or knowledge.

It is important that you provide specific examples of how you meet the criteria. A useful way to set examples out is to use the STAR method:

Situation – Describe the situation and explain what happened

Task – Outline the task you had to complete and describe your responsibilities

Action – Explain the steps that you took or the decisions you made

Result – Explain the outcomes of your actions.

Submitting the application form

Application forms should be submitted by **21 September 2026**.

We would be grateful for application forms to be submitted by email where possible to: scjc@scotcourts.gov.uk.

Interviews

If you are successful at application stage, you will be invited to an interview.

The interviews will be competency based and may ask some technical questions. This helps to assess your abilities against the criteria for the role.

Candidates will be assessed on their merits and with a view to achieving a suitable range of skills and expertise across the membership to enable the Council to fulfil its functions effectively. You must meet the eligibility requirements and all essential requirements for the role in order to be considered suitable for appointment.

Interviews will be held on Friday 09 October.

Feedback

Where requested, the panel will endeavour to provide feedback timeously. However, in a large appointment round such as this it may not always be possible to do so straightaway.

Further information and contact details

For further information please contact Jessica Flynn, Business Manager at scjc@scotcourts.gov.uk